

ELDERLY AND DISABLED TRANSIT ADVISORY COMMITTEE (EDTAC)

Committee Meeting Minutes
Via Teleconference
Wednesday, July 8, 2020
1:00 - 3:00pm

The Elderly and Disable Transit Advisory Committee (EDTAC) met Wednesday, July 08, 2020 at 1:00pm via conference call.

In attendance:

EDTAC MEMBERS:

Blake Roberts, Chair
Amanda Lord
Ken Moore, CHEER
Jim Shiber, DVI
Kathleen McCool, Co-chair
Melissa Martin
Catrina Gosine

DTC Representatives:

Lori Yeager, Paratransit Support Services Manager
Phyllis Morris, Customer Relations
Belinda Strickland, Civil Rights Specialist
Shannon Lugo, Civil Rights Specialist
Rhonda Perry, Sr. Financial Support Manager
David Dooley, Senior Planner
William Lawless, Reservationist Supervisor
Margaret Webb, Paratransit Director
Jesus Negrón, Eligibility Supervisor

Guest:

None

Members Absent:

Debbie Dunlap
Bruce Fisher

Call to Order

Blake Roberts, Chair, started the meeting and the minutes from the May meeting were approved.

Round Table Introductions: Belinda Strickland, Office of Civil Rights Specialist assisted with roll call

Reduce Fare Change- Lori Yeager, Paratransit Support Service Manager

The Reduce Fare program currently has customers renew every year. The plan is to change that to every 5 years. Elderly will be made permanent an individual must be age 65 years and older.

Eligibility:

Due to COVID-19 the Eligibility Department was not able to bring new applicants in for their In-Person Assessment. All new applicants were given temporary service until July. Now that the state has moved to Phase II Eligibility will start bringing all new applicants in. Anyone recertifying will be allowed to have a Telephone Interview at this time.

On Time Performance Data for Paratransit- Margaret Webb

Statewide Paratransit statewide 96%. June all Operators returned to work and as of July 8, 2020 in New Castle there were 654 trips scheduled so there has been a spike in trip count. Normally on Wednesday one of the high ridership days trips would be around 2400-2500 in New Castle. For the month of May 2020 Kent County was 95% and Sussex County was 97%. There are only 3 passengers allowed on the bus at a time. Operators and customers must wear mask.

On Time Performance for Fixed Route- Paul Kulesza (was not in attendance but sent data for the month of May FY 2020) Data was emailed to the committee.

For the month of May 2020, the combined on-time performance average was 78%.

New Castle County Fixed Route 73%
New Castle County Contact Services 0%
Kent County Fixed Route 87%
Sussex County Contract Services 83%
Septa 89%
Resorts 94%

Updates from DTC

- Marcella Brainard, Chief Manager Mobility
5310 agencies throughout the state are still not in service. The next round of funding for vehicles is in process and we are continuing to receive federal funds and are ordering vehicles for the next fiscal year.

Open Forum**Adjourn**

Next meeting is scheduled for September 9, 2020